

Appl. No. 09/590,099  
Amdt. Dated September 12, 2003  
Reply to Office action of June 12, 2003

**Amendments to the Drawings**

The attached sheet of drawings include changes to Fig. 1. This sheet replaces the original sheet including Fig. 1. In Figure 1, previously omitted elements specified in the claims and teachings have been added. The attached sheets of drawings of Figures 3a – 3e have been formalized.

Attachment: Replacement Sheets of Figs. 1 and 3a-3e  
Annotated sheet Figure 1 showing changes

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Replacement Sheet

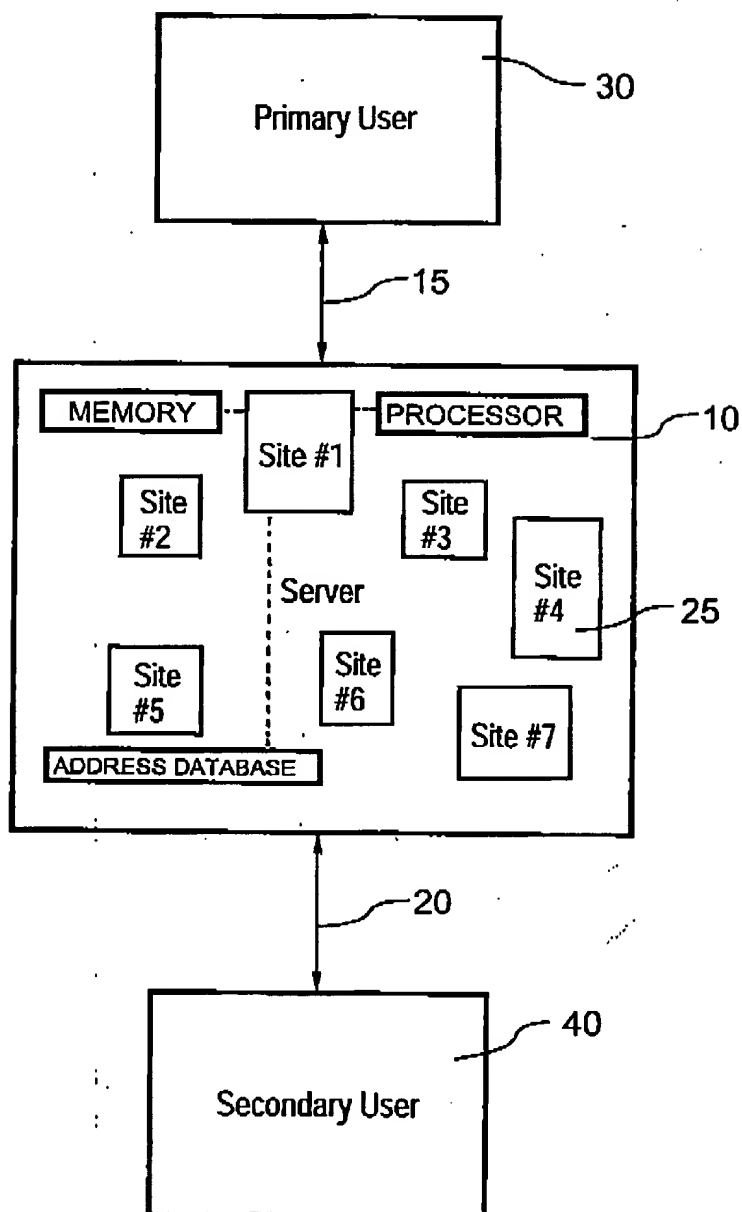


FIG.1

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Annotated Sheet Showing Changes

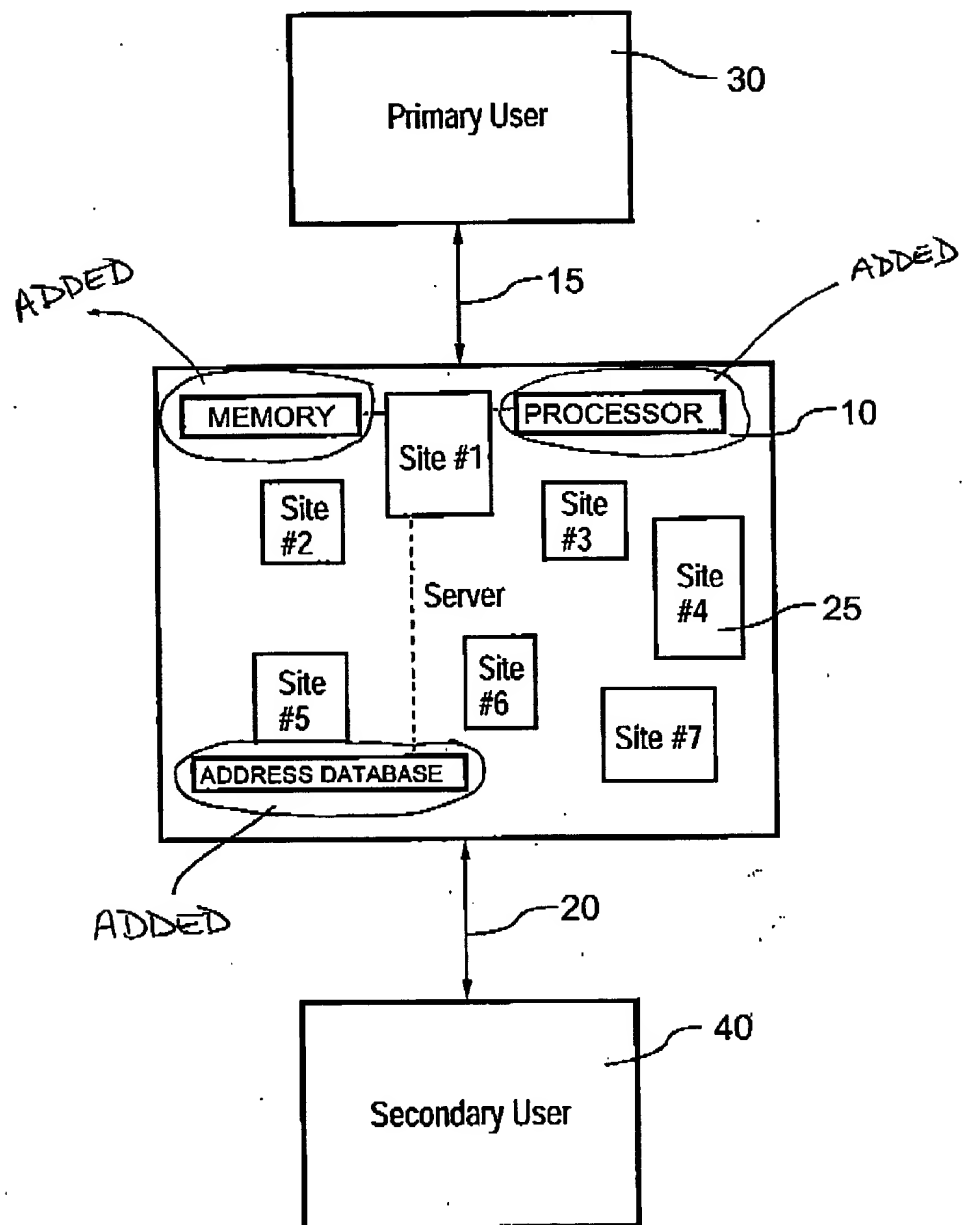
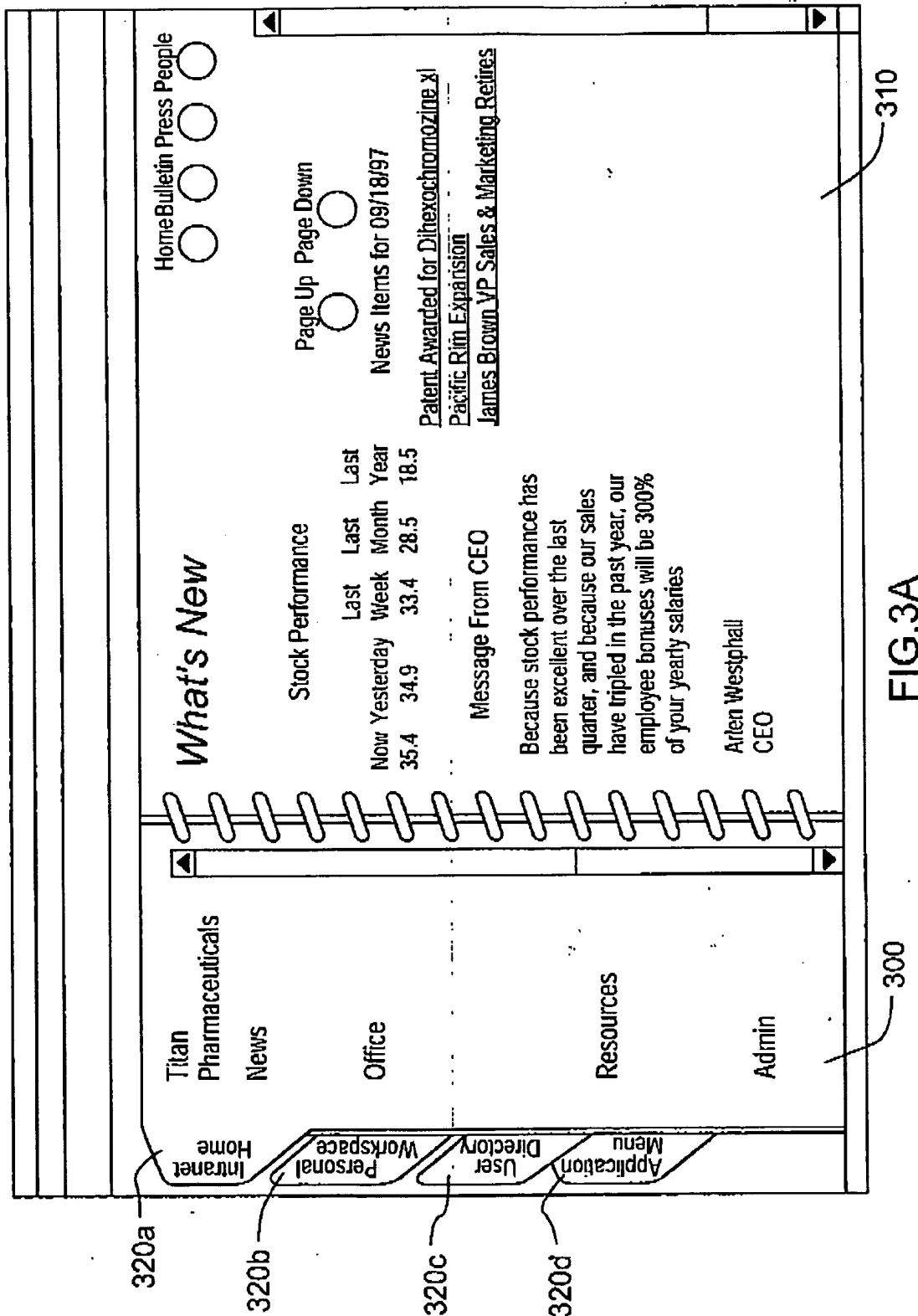
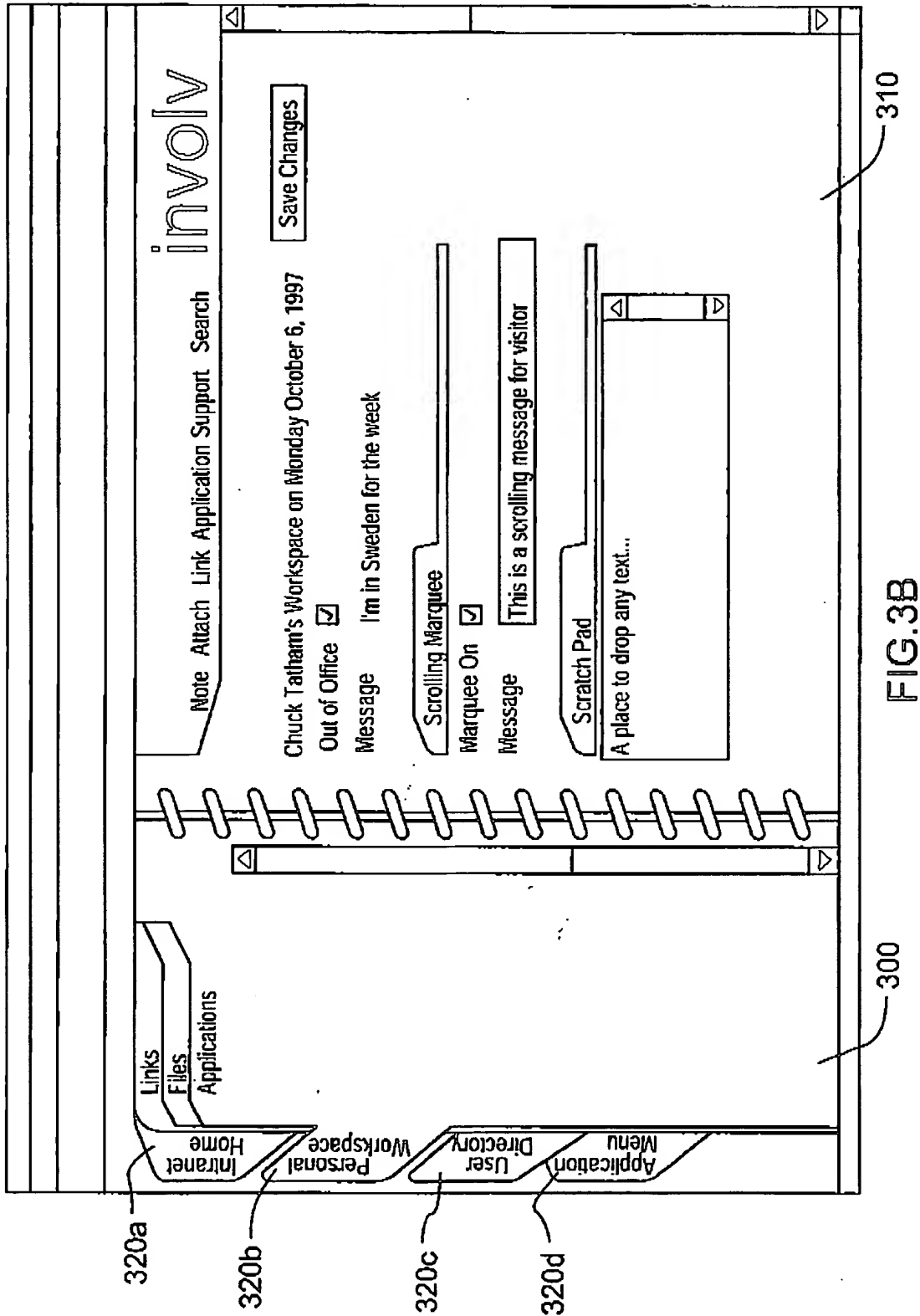


FIG.1

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**involv**

Note Attach Link Application Support Search

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**In/Out Status:**

| In/Out | in |
|--------|----|
|        |    |

320a 320b 320c 320d 310 300

FIG. 3C

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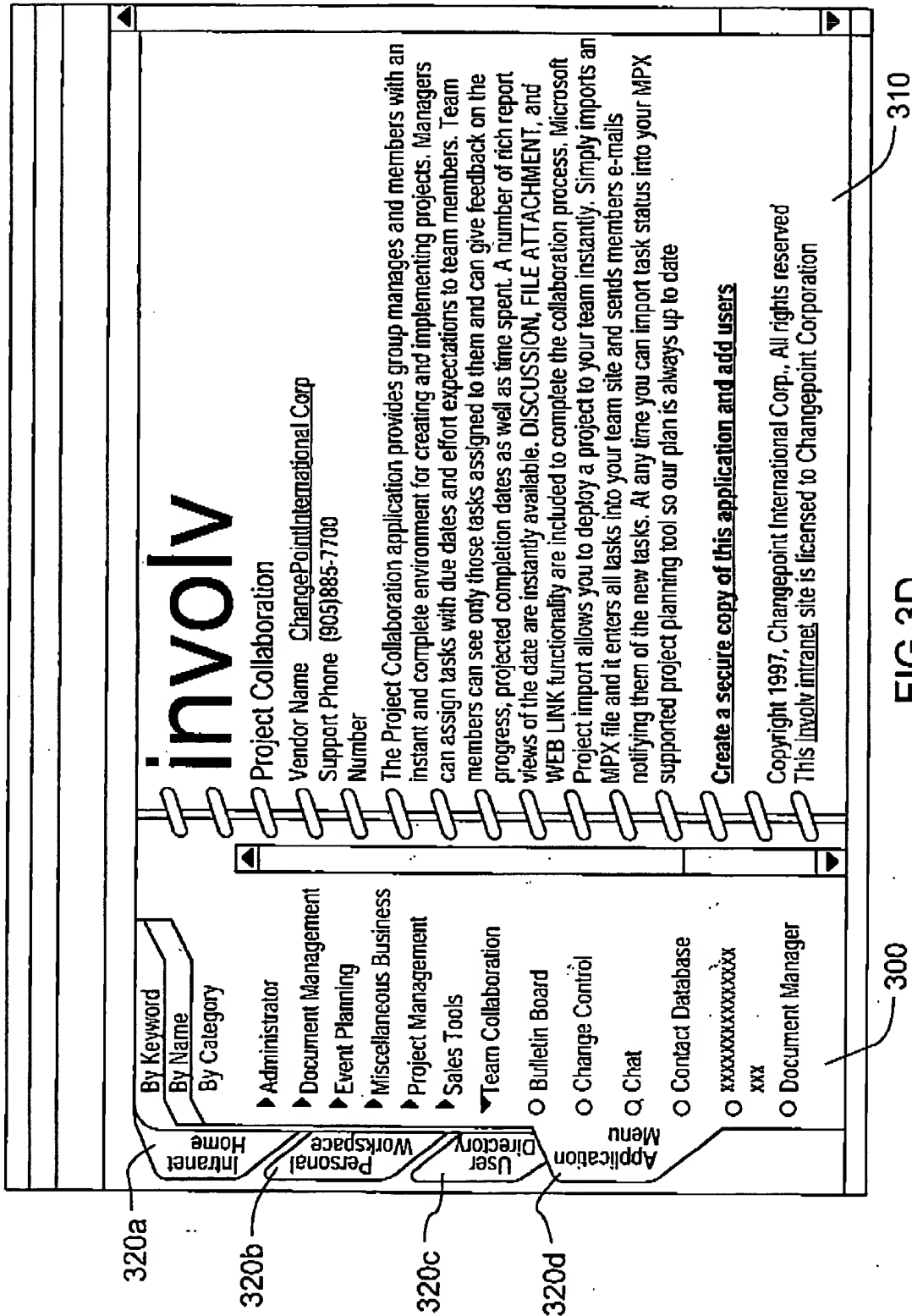


FIG. 3D

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|  |          |
|--|----------|
| ▼ System Setup & Registration            |          |
| involve intranet Setup                   | 10/01/97 |
| User License Keys                        | 10/01/97 |
| Environment & Global Parameters          | 10/03/97 |
| Internal Mail Notification               | 09/23/97 |
| Directory Synchronization                | 10/03/97 |
| ▼ Configuration                          |          |
| Frequently Asked Questions               | 09/25/97 |
| Application Icons                        | 10/02/97 |
| ▼ Application                            |          |
| Document Manager                         | 09/30/97 |
| Group Discussion                         | 09/09/97 |
| Decision Survey in a box                 | 09/09/97 |
| Product Collaboration                    | 09/18/97 |
| Bulletin Board                           | 09/25/97 |
| Chat                                     | 09/09/97 |
| Presentation Library                     | 09/25/97 |
| Contact Database                         | 09/09/97 |
| Event Planner                            | 09/25/97 |
| Calendar                                 | 09/25/97 |
| Issue Manager                            | 09/30/97 |
| Change Control                           | 09/30/97 |
| Expense Recording                        | 09/24/97 |
| ▼ Scheduled server Agents                |          |
| Low Server Disk Space Notification       | 07/30/97 |
| Process Closed Accounts And Workgroups   | 07/30/97 |
| Update Statistics Log                    | 09/25/97 |
| Notify Administrator Prior to Key Expiry | 07/30/97 |
| Synchronize Directories                  | 10/03/97 |
| ▼ Broadcast Messages                     |          |
| Application Upgrade Notification         | 09/19/97 |
| Server Down Notice                       | 09/11/97 |

FIG.3E